

Report to: Housing Review Board



Date of Meeting 25th January 2024

Document classification: Part A Public Document

Exemption applied: None

Review date for release N/A

Housing Service Plan 2024/2025

Report summary:

This report presents the draft Service Plan for the Housing Service covering the period 2024/2025.

Each Service area across EDDC produces a Service Plan that outlines key projects for the year ahead with information that relates to the detail and timescales of how they will be achieved. The plans give a summary and overview of the service delivered and this year's plan also summarises key performance indicators that will be monitored.

The Housing Service Plan presented captures a plan for the whole housing service including the strategic homelessness function and other roles that are not monitored by the Housing Review Board. On this basis, the Housing Service Plan will also be reviewed by the Councils joint Overview and Scrutiny Panel on the 11th January 2024.

Is the proposed decision in accordance with:

Budget Yes No

Policy Framework Yes No

Recommendation:

That the Housing Review Board consider, comment on and approve the Housing Service Plan 2024/25.

Reason for recommendation:

To enable the Housing Review Board to influence the production of the Service Plan prior to it being finalised.

Officer/s: Emma Congerton- Interim Assistant Director of Housing (Strategy and Operations) Amy Gilbert-Jeans- Assistant Director of Housing (Tenancy Services)

Portfolio(s) (check which apply):

- Climate Action and Emergency Response
- Coast, Country and Environment
- Council and Corporate Co-ordination
- Communications and Democracy
- Economy
- Finance and Assets
- Strategic Planning
- Sustainable Homes and Communities

Culture, Leisure, Sport and Tourism

Equalities impact Medium Impact. This is a high level strategic plan, each of the projects will be assessed individually from an equalities perspective as part of implementation.

Climate change Medium Impact. Many of the projects outlined in the plan relate to EDDC priorities in relation to climate change.

Risk: Medium Risk; As above, each project will be risk assessed individually as part of implementation.

Links to background information .

Link to [Council Plan](#)

Priorities (check which apply)

- Better homes and communities for all
- A greener East Devon
- A resilient economy

- 1.1 Each January, the Housing Review Board are presented with a draft Housing Service Plan for consideration and comment. The plan covers all areas monitored by the Housing Review Board as well as the strategic housing function that includes priorities such as homelessness and the increase of social housing across the stock. The template has been modified this year to focus closely on the key projects that we intend to deliver across 2024/2025.
- 1.2 The Service Plan links closely with our Housing Strategy and is designed to complement a number of other housing plans and policies as part of how we manage our own housing stock and the services we deliver. The Service Plan is intended as a working document and the service managers will cascade the contents of the plan at their team meetings and reflect priorities in officer objectives for 2024/25.
- 1.3 It is proposed that due to the significance of the content of the plan, following review of the plan by the Housing Review Board that the plan is presented to the appropriate resident involvement panel in order to ensure awareness and understanding of the content of the plan.

Financial implications:

At the same time as preparing the draft service plans, draft budgets have been prepared for member consideration. Service plans and budgets are aligned and link back to the Council Plan.

Legal implications:

There are no legal implications on which to comment.